



X300

businessguardian

Converged PABX Solution for Small Businesses

- CTI enabled PABX delivering all the advantages of voice & data convergence
- Designed specifically for the small business user
- Integrates with Microsoft™ Exchange™ and Small Business Server™
- Voxent CTI software delivers 'Screen Pop' of caller details
- Intuitive GUI
- One click call screening
- Scales to 80 extensions (X300) or 112 extensions (X600)
- Browser administered
- Auto-attendant
- Screen pop from Act!™ & Goldmine™
- Call logging and call management options
- VoIP capable

The New Trend in Business

To compete and partner successfully with larger organisations, both the professional small business and the corporate branch office must fully leverage emerging and existing communications and information technology to become more effective, more competitive and more profitable. These 'next generation' small businesses and the truly connected branch offices will be the winners as business is conducted in the truly global market place.

Product Overview

The Fourtiers **BUSINESSGUARDIAN** provides the small office with a comprehensive and fully integrated communication solution.



BUSINESSGUARDIAN is a fully CTI enabled PABX that delivers all the benefits of unified messaging and integrates all voice and data communications into a single platform.

BUSINESSGUARDIAN is fully integrated with Microsoft's™ NT/2000/XP™ architecture, Outlook™ and Exchange™ applications, providing Unified Messaging and a range of other CTI based voice and data applications for small businesses. This allows telephone calls, emails and voice mails to be received and managed at the employee's desktop - with applications and tools they already know and use today.

Benefits

All-In-One Solution

BUSINESSGUARDIAN provides: PBX, voice mail, integrated messaging, internet access and more; all on a single platform.

Productivity

Unified messaging brings an end to missed messages and aids significantly in managing all the employee's communications and messaging - voice mails, emails and faxes are delivered to a single mail box. Voice mails and emails can be accessed remotely via a telephone, meaning mobile users no longer need

face a backlog of emails after several days on the road. Productivity is improved and customer relationships enhanced.

Cost-Effectiveness

Real cost savings can be achieved by replacing analogue phone lines with a single ISDN connection, with the added advantage that every employee can have a direct dial number. **BUSINESSGUARDIAN** uses only 2-wire analogue handsets, eliminating the need for costly proprietary telephones.

Ease of Use

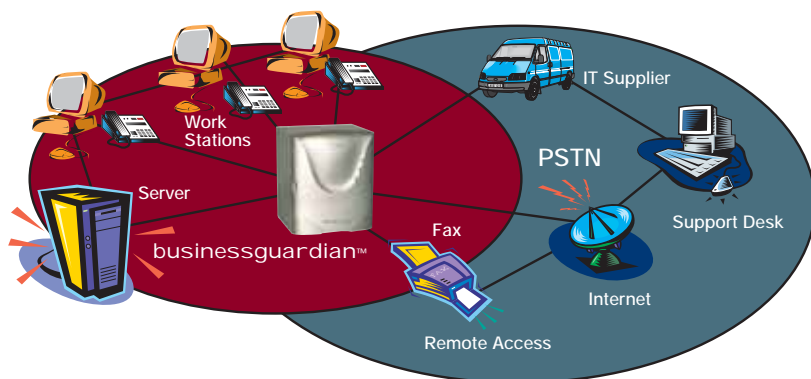
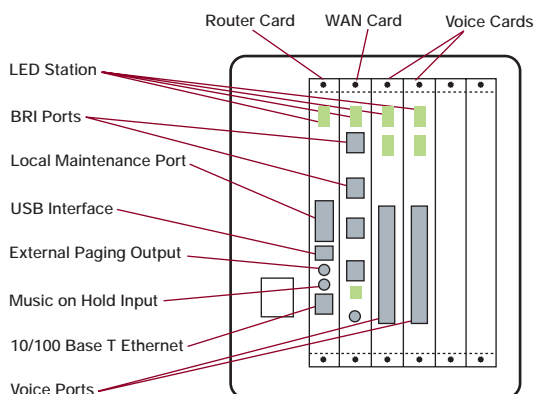
Easy-to-understand Microsoft Windows™ based system management and configuration screens allow even non-technical users to configure and use the Fourtiers solution.

Future-Proof

Modular design enables a business to invest in the minimum configuration to meet their immediate needs - and allows for easy upgrades as additional services are required, or new technologies are developed.



YOUR NETWORK



Communication features

• Fully Integrated Phone System

Scales up to 80 extensions (X300),
112 extensions (X600)
Supports 2-wire analog phone types

• Multi-line Call Control

Multiple Call Handling
Call Transfer, Conferencing and Hold
Do Not Disturb mode
Call Waiting
Individual extensions and
Direct Dial In (DID/DDI)
Group and individual line pickup
Call barring

• Multi-Level Auto Attendant

Automated/receptionist answering
Dial-by-name Directory Services
Customisable greetings and menus
Out of hours and holiday greetings
Paging
Music on hold

• Voice Mail

Telephone and desktop PC access
Send, reply, retrieve, forward, save,
delete, undelete
Personal and shared mailboxes
Password security
Multiple personal greetings
Message date and time stamps
Message waiting light and tone
Customised voice mail greeting

• Call Screening

Take call, transfer, send to voice mail

• Desktop Graphical User Interface (GUI)

"Screen Pop" and Windows based applications leveraging the tools built into Microsoft Exchange and Outlook; compatible with Windows NT//98/2000/XP

- Call Control

Multiple call management
Screen & audio pop of incoming calls
One simple dialog box for tasks - take call, send to voice mail, hold, transfer, conference and Do Not Disturb

- Contact Management

Company and personal phone directories
One-click calling
Caller ID association
Dialing and 'screen pop' PIM management

- Graphical Voice Mail Management

Unified voice mail folders in Outlook
Drag & Drop control
Direct access to any message
Point & click playback via PC or telephone
Text to speech playback (local and remote)

- Operator console

Busy Lamp field

Communications

Auto sensing 10/100 BaseT

WAN Interfaces

- ISDN BRI x4 (S)
- PRI E1

Full IP-routing capability

- PPP/IPCP
- Multi-link PPP
- PAP/CHAP
- IP, IP RIP/IP RIPv2
- Static/Dynamic Routes
- DHCP Client
- Dynamic bandwidth management
- Filtering
- Network Address Translation (NAT)

Administration

Simple browser-based configuration
Local and remote administration via HTTP

Warranty

One year, parts and labour

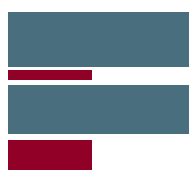
Dimensions

X300 - 11.0" H x 9.5" W x 7.7" L

(279mm x 241mm x 196mm)

8.8lbs (4.0kg) with standard configuration

For a comprehensive and updated listing of product features, specifications and release dates please contact Voxent.



FOURTIERS

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